

Amber Enterprises India Limited	 AMBER GROUP	Policy on Stakeholders Engagement
SE/2023/04		Date of Issue: 16 May 2023

Document Name	<i>Amber Policy on Stakeholders Engagement</i>
Preface	<p>We at Amber Enterprises India Limited, recognize the impact of stakeholder engagement in our business operations and we aim to add value to our stakeholder(s).</p> <p>Our engagement with stakeholders ensures that the interests of all stakeholders, especially those who may be vulnerable and marginalized, are protected.</p> <p>Amber encourages involvement of all stakeholders and ensures that the policy is well communicated, implemented, monitored and reviewed periodically.</p>
Release Date	16 May 2023
Issued By	Business Responsibility and Sustainability Committee
Approved By	Board of Directors ('BoD')

1. DEFINITIONS

Term	Definitions
Amber	Amber Enterprises India Limited
Associates	It includes directors, employees, agents, representatives, vendors, contractors and business partners or any other persons/individuals, who may be acting on behalf of the Company.
Group Companies	It means all the Subsidiary(ies), Step-down Subsidiary(ies) and Associate(s) companies of Amber.
Stakeholders	Stakeholders are investors, employees, customers, suppliers, communities, governments, or trade associations etc.
Stakeholders Engagement	Stakeholder engagement is the process by which companies communicate and get to know their stakeholders to better understand what they want, when they want it, how engaged they are and how the companies' plans and actions will affect their goals.

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2. OBJECTIVE

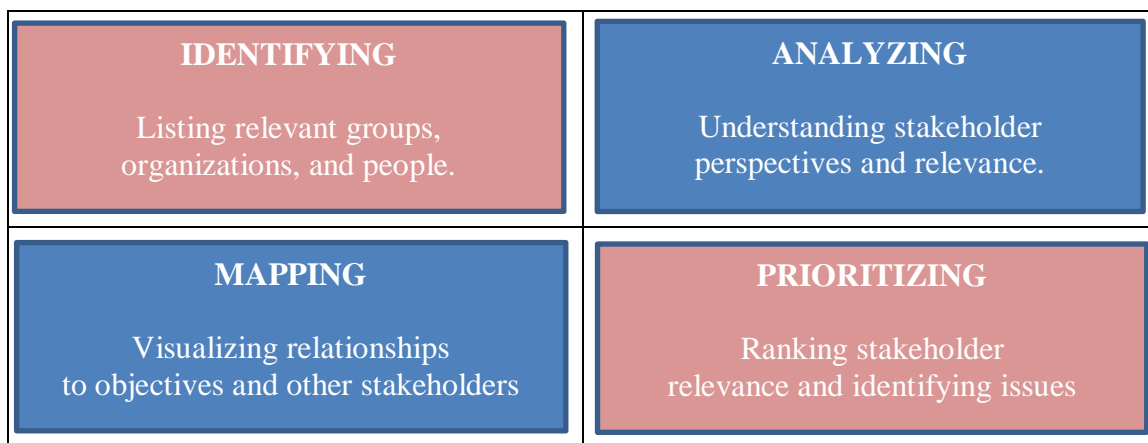
This policy facilitates enhancing stakeholders’ trust and confidence in our organization through adequate engagement with stakeholders to understand and meet their needs and expectations. The Company has a responsibility to maximize the positive impacts and minimize and mitigate the adverse impacts of its products, operations, and practices on all its stakeholders.

3. SCOPE

This Policy covers all the departments/functions that are instrumental in carrying out engagement across the Company and its Group Companies and associates with the identified stakeholders. Relevant departments are required to carry out stakeholder engagement in accordance with this policy to nurture the Company’s stakeholder relationships.

4. STAKEHOLDER MAPPING

We have designed a collaborative process of Stakeholder identification and prioritization, which has allowed us to determine a key list of stakeholders across the entire stakeholder spectrum.



5. METHODS FOR STAKEHOLDER ENGAGEMENT

There are different levels of stakeholder engagement in the Company: -

Amber Enterprises India Limited
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Regd. Office: C-1, Phase – II, Focal Point, Rajpura Town – 140 401, Punjab
Phone – 0124 3923000 **Fax** – 0124 -3923016, **Website** – www.ambergrouppindia.com,
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INFORMING

CONSULTING

COLLABORATING

- The stakeholder communication is made by the organization to the stakeholders in various form majorly via Investor/Analyst Calls and meet and Road Shows for marketing
- The performance is monitored according to terms of the contract, if any executed with any stakeholder.
- We engage in meetings with determined stakeholders where a specific issue or range of issues are discussed with the goal of reaching consensus.
- We have also integrated stakeholder’s engagement into the governance, strategy and operations of the company.

6. STAKEHOLDERS RELATIONSHIP COMMITTEE

We have in place a “Stakeholders Relationship Committee” in accordance with Section 178 of The Companies Act, 2013 and Regulation 20 of SEBI LODR (Listing Obligations and Disclosure Requirement) to specifically look into various aspects of interest of shareholders, debenture holders and other security holders.

- The chairperson of this committee shall be a non-executive director.
- At least three directors, with at least one being an independent director, shall be members of the Committee
- The Chairperson of the Stakeholders Relationship Committee shall be present at the annual general meetings to answer queries of the security holders.
- The stakeholders relationship committee shall meet at least once in a year.

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The role of the committee shall inter-alia include the following:

- (1) Resolving the grievances of the security holders of the listed entity including complaints related to transfer/transmission of shares, non-receipt of annual report, non-receipt of declared dividends, issue of new/duplicate certificates, general meetings etc.
- (2) Review of measures taken for effective exercise of voting rights by shareholders.
- (3) Review of adherence to the service standards adopted by the listed entity in respect of various services being rendered by the Registrar & Share Transfer Agent.
- (4) Review of the various measures and initiatives taken by the listed entity for reducing the quantum of unclaimed dividends and ensuring timely receipt of dividend warrants/annual reports/statutory notices by the shareholders of the company

7. POLICY STATEMENT

- We have mechanisms in place to identify the stakeholders, understand their expectations & concerns and meet the same.
- We are responsible for the impact of our business operations on our stakeholders and the natural environment and strive to minimize adverse impacts, if any.
- We promote stakeholders' fair benefit from the value generated by our business.
- We have appropriate grievance mechanisms in place to resolve any differences arising from the impact of our business operations on the stakeholders.
- We strive to accord priority in our response to stakeholders who are disadvantaged, vulnerable and marginalized.
- We ensure positive legal compliance applicable to relevant stakeholder engagement and disclosure regulations.

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8. POLICY REVIEW AND AMENDMENT

The BRSR Committee shall review and amend the policy from time to time as and when deemed fit and make recommendations on any changes required to the Board for consideration and approval.

The entire Amber Group shares promises to our stakeholders—customers, shareholders, the people who work with Amber Group, and society—working to improve the satisfaction of each stakeholder and making effective use of our management resources to achieve sustainable growth in order to maximize its corporate value.

Customer service is not a word we use lightly.

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